

Quick Reference Guide

Internet Banking

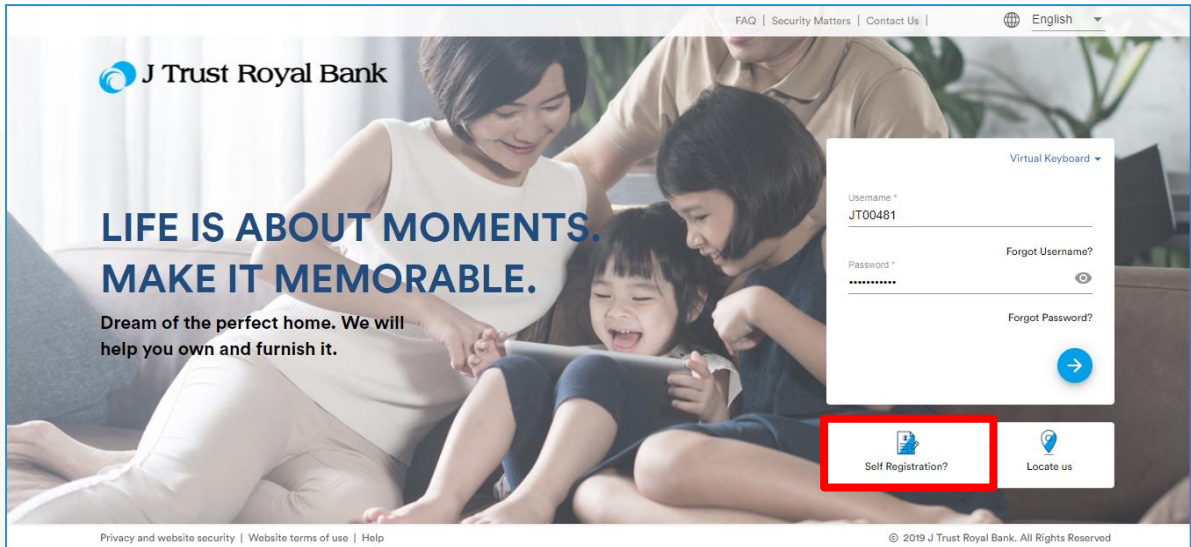
First-time Access (Self-registration)



Internet Banking Portal

Step 1. Before logging into Internet Banking for the first time, you will need to first complete self-registration.

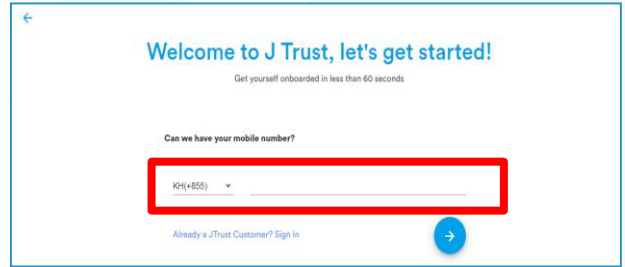
- Go to the J Trust Royal Bank Internet Banking website.
- Click 'Self Registration'.



Enter Valid Mobile Phone Number

Step 2. Next you need to enter the mobile phone number that you have registered with the bank.

Change the default KH(+855) country if needed.

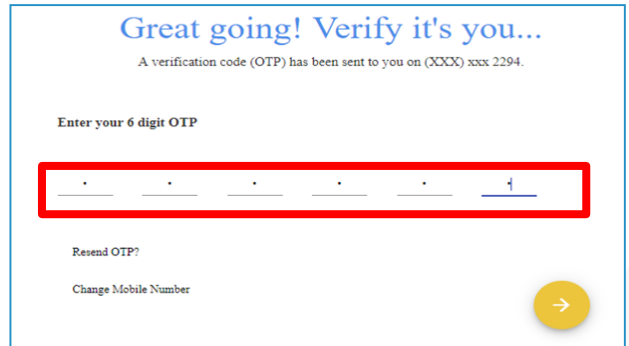


Enter One-Time Password (OTP)

Step 3. On entering your mobile phone number, an OTP will be sent to your registered mobile number.

Enter the 6-digit OTP code then click on the yellow arrow.

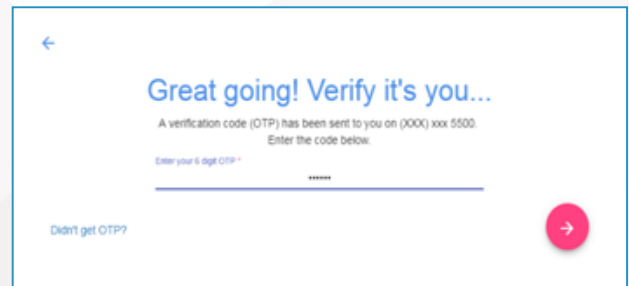
Click on 'Resend OTP' to send a new OTP code to your mobile.



Verification Screen

Step 4. On entering the OTP, you will see a validation appear.

You will automatically be taken to the next screen.



Enter Customer ID and Date of Birth

Step 5. The Customer Id Details screen will appear.

- Enter your 'Customer ID' – this is your Customer Identification Number.
- Enter your 'Date of Birth'.
- Click on the yellow arrow to submit.

Note: If you do not know your 'Customer ID' then please visit your local branch or call our 24-hour Contact Centre hotline on 023 999 000.

Customer Id Details

Customer Id *

Date of Birth

Default: MM/DD/YYYY

Confirmation Screen

Step 6. A confirmation screen with your personal information will appear.

- Click on the yellow arrow to proceed

Note: Check that your information is up to date. Visit your local branch or call our 24-hour Contact Centre hotline on 023 999 000 to identify yourself and correct your personal information.

Info	Details
Full Name	RAJESHONE GOPALSAMYONE
Email	rajesh.gopalamy@intellectdesign.com
Mobile	xxx-xxx-2294
Address	CHI CHI CAMBODIA

User Name & Password

Step 7. After confirmation, you will be presented with a new Username that is your 8-digit number.

- Next enter a new password and re-enter this password to confirm.
- Click on the yellow arrow to proceed.

Note: Please note down your new Username (8-digit code) and new password as these will be needed for future log in.

We're ready to go!

Let's set your username & password.

Username
21061024

Password *
Welcome@98

Re-enter password *
Welcome@98

Internet Banking Home Page

Step 8. You will now be on your Internet Banking Home Page.

The screenshot shows the J Trust Royal Bank Internet Banking Home Page. At the top right, there are links for 'FAQ | Security Matters | Contact us'. The main navigation bar includes the J Trust Royal Bank logo, a menu icon, and buttons for 'Track', 'Transfer', 'Manage', and 'Request'. On the right side of the navigation bar, there are icons for search, notifications, and a camera. The main content area is divided into several sections:

- Hello Salah:** Displays financial summary: Total Assets USD 67,375.81, Total Liabilities USD 0.00, and Net Worth USD 67,375.81.
- Accounts:** A table showing two accounts:

Account Name	Account Number	Balance
SOM SALAH	136452	USD 2,280.00
SOM PROEUN	3061629	USD 65,095.81
- Deposits:** A section for deposits.
- Loans:** A section for loans.

Below the main content, there is a security notice: 'Portal. | Change your J Trust Royal Bank Internet Banking password at periodical intervals. | Never share your password over the phone, in texts, by email, or in perso'. The bottom section is divided into three columns:

- Promotions:** Two promotional cards. The first is for 'HOT & COLD BOTTLE' and the second is for 'STUDDS HELMET'.
- Reminders:** A table with columns 'Subject' and 'Reminder Date'. The content shows 'Sorry, there is no data to act upon.'
- Quick Links:** A list of links: 'Own Account', 'Transfer', and 'Change Password'.